

How to read your bill

A. Return portion

When paying by mail, return this stub with your payment. It includes:

- Optional enrollment to buy Otter Tail Corporation stock through Ready Check. Your statement will reflect the amount you select during enrollment.
- Optional donation to help provide energy assistance to those in need in South Dakota.
- Your name and mailing address.
- The date your payment is due.
- The amount due for this period.

B. Account status

This portion of your statement brings you up-to-date on your account. It includes:

- Your account number.
- The address where you receive electrical services.
- The billing date.
- Previous payment on your account.
- Other charges or notices about your bill.
- The address and phone number of the Customer Service Center serving your account.

C. Account detail

This portion of your statement tells how you used electricity during the billing period. It includes:

- The type of service for which you are being billed.
- Your meter readings and the dates they were taken.
- Total kilowatt-hours used for each type of service.
- Details of charges, including the rates used to calculate your billing.
- The Energy Efficiency Program surcharge.
- The transmission cost recovery rider.
- The Phase-In recovery rider.
- The fuel, reagents, emission allowances, and purchased power adjustment.

Customers with an advanced meter will receive bills displaying the billing period.

Account Detail (21824481)
01. Residential Serv Sum
 P Billing Period: 07/16/19 - 08/14/19
 Kilowatt Hours Used
 Customer Charge
 (10.00 x 12/365) x 29
 462 kWh at .06252
 Energy Adjustment
 239 kWh at .02348
 223 kWh at .02457

14

Check for mailing address change (see reverse side)

Stock purch via Ready Check: \$30.00

Energy Share Donation \$ _____

21824481 2 000021000 16

OTTER TAIL POWER COMPANY
 PO BOX 2002
 FERGUS FALLS MN 56538-2002

MARY CUSTOMER
 1234 ELM ST W
 ANYTOWN, SD 57252

14

Due Date: **Sep 13, 2019**
 Amount Due: **\$210.00**

This is a Ready Check account. The amount paid by your bank this month was \$240.00 including stock purchase.

Your payment is recorded upon receipt. Please allow sufficient mailing time. COPY-DO NOT PAY 21824481-2 \$210.00 EMP

Status of Your Account

Account Number: 21824481

MARY CUSTOMER
 1234 ELM ST W
 ANYTOWN, SD 57252

Billing Date: Aug 16, 2019

If payment is not credited to your account by Sept 18, 2019, a late payment charge of 1.5% (18% per year) plus \$2.00 will be charged.

Previous Payment: 02/11/19 240.00
 Current EMP: 210.00
Amount Due: \$210.00

Even Monthly Payment Status
 Current EMP payment due: 210.00
 Credit balance interest: 0.01 CR
 Your month 12 EMP Balance after payment: 674.56 Credit

We're here to answer any questions, concerns, or complaints you might have about your bill.
 Call us at 800-257-4044 or 218-739-8877.

Write our office at:
 PO BOX 2002
 FERGUS FALLS MN 56538-2002
 www.otpc.com

Account Detail (21824481)

01. Residential Serv Sum				02. Small Dual Fuel Sum				03. Other Charges/Credits			
P	08/14/19	Reading	11824	P	08/14/19	Reading	10349				
	07/16/19	Reading	11362		07/16/19	Reading	9181				
		Kilowatt Hours Used	462			Kilowatt Hours Used	1168			Energy Efficiency Adj	2.53
		Customer Charge	9.53			Customer Charge	9.53			Transmission Cost	3.85
		(10.00 x 12/365) x 29	28.88			(10.00 x 12/365) x 29	9.06			Recovery	0.00
		462 kWh at .06252	5.61			29 Facilities Charge	11.96			Phase-In Recovery Rider	7.20
		Energy Adjustment	5.48			(9.50 x 12/365) x 29	14.19			Sales Tax	
		239 kWh at .02348				Energy Adjustment	13.85				
		223 kWh at .02457				604 kWh at .02348					
						564 kWh at .02457					
Total:(01)			49.50	Total:(02)			58.59	Total:(03)			13.58
											121.67

*P Indicates Prorated Billing

More account information on back.

Important information on the back too!

Look on the back of your statement for a graph depicting your electricity use during the last 25 months, space to report an address change, information explaining how you may pay by credit card, and other special messages.