

Customer notice

The Minnesota Public Utilities Commission (MN PUC) approved administrative language updates related to the implementation and operation of our Advanced Metering Infrastructure (AMI) and Outage Management System. Updates to the Rate Schedules, listed below, are located on our website at otpc.com/MNRates and become effective October 1, 2023.

The MN PUC also approved our new AMI Opt-out Rate, which applies on a per-account basis to qualifying customers who request to have remote communication abilities turned off of their advanced meter(s). This rate includes the cost to turn off the radio in the meter, monthly manual reading charges, and a fee to reactivate the radio when a customer moves or chooses to receive AMI services.

General Rules and Regulations

Section 1.02 – Application for Service

Section 1.05 – Contract Agreements
and Sample Forms

Section 4.01 – Meter and Service
Installation

Section 4.02 – Meter Readings

Section 4.03 – Estimated Billing

Section 4.04 – Meter Testing

Section 4.07 – Monthly Billing Period
and Prorated Bills

Section 8.01 – Glossary

Rate Schedules

Section 9.01 – Residential Service

Section 10.01 – Small General Service

For more information, contact
Customer Service at **800-257-4044**
or visit **otpc.com**.

