

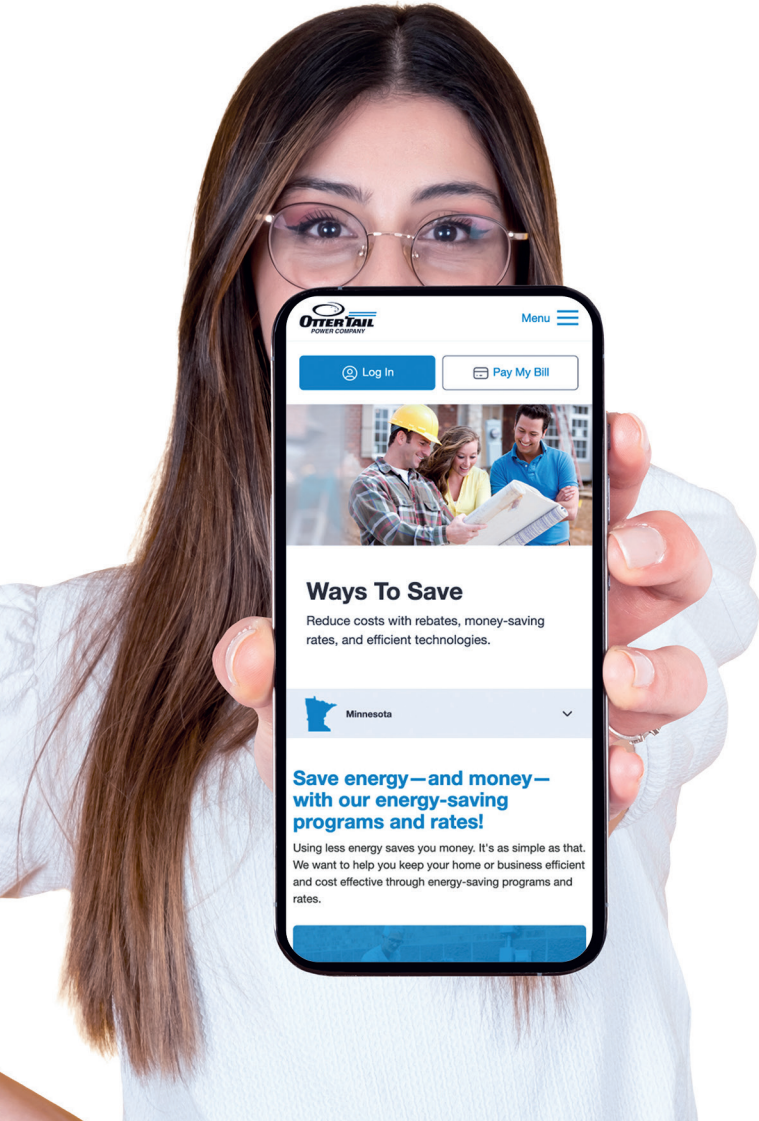
Customer Connection



Energy news for our customers

Vol. 30 No. 5 | October 2023

Enjoy an enhanced online experience



Check out our refreshed website and improved My Account portal! It has an updated look and new features, while still offering many of our familiar services.

Improved My Account portal



The updated My Account portal offers a customizable view, self-service capabilities, interactive usage information, notification options, a streamlined process to view and pay bills, and more.

You can also report outages online and receive outage notifications and updates by text.

Refreshed Ways to Save section

We also updated the Ways to Save section of our website, which helps you find programs, rebates, rates, and information on the latest technologies to help make your home more energy efficient.

Visit otpc.com/MyAccountUpdate for more information on these features. Thank you for being our customer!

A new resource in our generation mix

Hoot Lake Solar is fully operational! Located in Fergus Falls, Minnesota, the 49-megawatt Hoot Lake Solar's nearly 130,000 solar panels will produce enough energy to power approximately 9,000 homes annually.

Visit otpc.com/MeetHootLakeSolar for more information and a video about this renewable energy generation resource.



In January 2023 the Minnesota Erosion Control Association awarded Hoot Lake Solar its Environmental Excellence award. The site also includes pollinator-friendly and native habitats for wildlife cover, food, and nesting areas.

EMPLOYEE PROFILE

Chans Price, Service Representative

Chans serves New Rockford, North Dakota, and the surrounding areas. He enjoys the community aspect of his role and is grateful for the relationships he's formed and the incredible people he's met throughout our service area over the years.

Outside of work, Chans enjoys working with his family on their farm, which was recently awarded the 2023 Achievement Award from

Eddy County Soil Conservation for conservation efforts. The Price family actively plants trees and shrubs on all non-crop areas of their property, planting between 50 and 500 every year since 2004. He encourages others to plant a tree today for someone to enjoy tomorrow! Just be sure to call 811 before you dig so we can mark underground utility lines.



Mary Kay and Chans Price (seated), with their children Caden, Preston, and Brianna (standing).

Request your 2024 pocket calendar

Our popular pocket calendars are available for 2024. Email pocketcalendar@otpc.com to request one. Be sure to include your name, full address, and the number of calendars you'll need (limit five).

Don't have an email address? Complete the form at right and return it to:

Pocket Calendars
Otter Tail Power Company
P.O. Box 496
Fergus Falls, MN 56538-0496

NAME

STREET ADDRESS

CITY

STATE ZIP

_____ NUMBER OF CALENDARS (LIMIT FIVE)

Customers' cookery



Apple bread

INGREDIENTS:

- 4 cups thinly sliced apples
- 2 cups sugar
- ½ cup melted margarine
- 2 eggs
- 2 teaspoons baking soda
- 1 teaspoon vanilla
- 1 teaspoon salt
- 1 teaspoon cinnamon
- 1 teaspoon nutmeg
- 3 cups flour

DIRECTIONS:

Heat oven to 350 degrees. While the oven is heating, mix all ingredients. Batter will be stiff. Place batter in two single-loaf bread pans. Let sit 10 to 15 minutes before baking. Bake for one hour.



Submitted by Terri Rothenbacher, Twin Valley, MN.



Pay attention to fire prevention

Fire Prevention Week—October 7 through 13—is centered around cooking safety. According to the National Fire Prevention Association, cooking is the leading cause of home fires and home fire injuries in the United States.

Cooking safety starts with you. Follow these tips to help reduce the risk of a cooking-related fire:

1. Watch what you heat. Always keep a close eye on what you're cooking and set timers as reminders.
2. Turn pot handles toward the back of your stove and keep a lid nearby when cooking. If a small grease fire starts, slide the lid over the pan and turn off the burner.
3. Have a kid- and pet-free zone of at least three feet around your stove or grill and anywhere else hot food or drink is prepared or carried.

For more information about Fire Prevention Week and cooking safety, visit fpw.org.

Customer Connection
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P.O. Box 496
Fergus Falls, MN 56538-0496
otpc.com
800-257-4044 or 218-739-8877

Send your favorite recipe to communications@otpc.com or to the above address.

If we use your recipe, we'll send you a gift of thanks.

Please recycle