

# Medically necessary equipment protection

If you're a residential customer with an existing medical condition that involves medical equipment requiring electricity, you may qualify for protection from disconnection.

To qualify, you must provide written certification from a licensed medical professional stating that lack of service will impair or threaten your health or safety.

If a customer who qualifies for medically necessary equipment protection upholds an established payment arrangement, we won't disconnect electrical service.

For more, information contact  
**Customer Service** at **800-257-4044**  
or visit **otpc.com**.

