

Customer notice

The Minnesota Public Utilities Commission approved our request to decrease our Uplift Program Rider surcharge rate. The approved monthly charge will become effective September 1, 2024, for customer classes listed below who are not receiving Low Income Energy Assistance Program (LIHEAP) aid.

This rider recovers costs associated with our Uplift program, which is an application-based low-income affordability program for residential customers that qualify for LIHEAP assistance. Qualifying customers receive monthly discounts on their bills based upon prior year kWh usage.

Our Uplift program:

- Lowers the percentage of income that participating low-income households devote to energy bills.
- Increases participating customer payments over time by increasing frequency of payments.
- Decreases or eliminates past due balances for participating customers.
- Lowers utility costs associated with customer account collection activities.
- Coordinates with other available low-income bill payment assistance and conservation resources.

Class	Section	September 2024 through August 2025 monthly charge
Residential	9.01, 9.02	\$0.24
Farm	9.03	\$0.47
General Service	10.01, 10.02, 10.03, 10.07	\$0.54
Large General Service	10.04, 10.05, 10.06	\$2.30
OPA	11.02, 11.05	\$0.50

For more information, contact Customer Service at **800-257-4044** or **visit otpc.com**.

